

## **GENERAL CONDITIONS OF USE AND DELIVERY**

1. Using the services of Botnia Harbour Service Ltd entails compliance with the service price list and its general conditions.
2. The prices are before value added tax. The value added tax is added to the charges according to the valid tax base.
3. The interest on overdue payments is charged according to the Interest Act.
4. Term of payment is 14 days net.
5. The collection of overdue payments will be done by the collection company of Botnia Harbour Service Ltd. The collection will be charged as per the partner's pricing.
6. Charges is calculated per starting hour and is rounded to full hours.
7. Any corrections on invoices that are requested by the customer will result in a service fee of 25 € per invoice.

### **Charges, personnel**

Price list per hour, incl. 0%	Working days Mon-Fri 07:00-16:00	On call duty Mon-Fri 16:00-07:00 and Sat 07:00-16:00	On call duty Sat 16:00- Mon 07:00
All services Employee / hour	35.00 €	55.00 €	75.00 €